

# Long-Term Care Ombudsman Program



## Directory of Licensed Facilities

in  
Creek, Osage,  
and Tulsa Counties

 **INCOG**  
Area Agency on Aging

# Long-Term Care Ombudsman Supervisors

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This directory is provided by INCOG Area Agency on Aging and the Long-Term Care Ombudsman Program. Funds were provided, in part, through a grant from the Oklahoma Department of Human Services, Division of Aging Services, under provisions of the Older Americans' Act of 1965, as amended. No person is excluded from participation in any program or denied any benefit on the basis of race, creed, color, religion, sex, national origin, age, or disability.

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## **BECOME AN OMBUDSMAN VOLUNTEER**

- Are you concerned about the needs of older people?
  - Are you able to work with many types of people?
- Are you willing & able to follow problems through to resolution?
- Are you interested in advocating for people living in Nursing Homes, Assisted Living or Residential Care Facilities?

If so, then please join us for training by contacting one of our Ombudsman Supervisors

### **2017 Training Dates**

Tuesday, April 18<sup>th</sup>, 2017 and Tuesday, April 25<sup>th</sup>, 2017

Tuesday, August 1<sup>st</sup>, 2017 and Tuesday, August 8<sup>th</sup>, 2017

Tuesday, November 7<sup>th</sup>, 2017 and Tuesday, November 14<sup>th</sup>, 2017

(Special training places and dates can be arranged outside the immediate Tulsa area in Creek, Osage and Tulsa Counties)

# **LONG-TERM CARE OMBUDSMAN PROGRAM**

## **Definition of Ombudsman**

The ombudsman program serves residents in Oklahoma, living in nursing homes, assisted living, and residential care homes. An ombudsman helps improve the quality of life and the quality of care available to the residents.

A long-term care ombudsman is a person who receives complaints from residents of long-term care facilities, their friends, relatives or agencies. The LTC Ombudsman attempts to resolve those complaints within the facility. The ombudsman has the authority to explore problems and recommend corrective action.

## **Nature of the Program**

The ombudsman program is supported by local volunteers committed to improving and enriching the lives of older persons in long-term care facilities. The Area Agency on Aging provides local supervision and support for the volunteers and additional support is provided by State Ombudsman Program staff.

If you want to check complaint experience on a facility, call the LTC Ombudsman Supervisor for the area in which the facility is located.

# CHECKLIST TO DETERMINE WHEN A PERSON NEEDS AN OMBUDSMAN'S HELP

## **A person may need the services of an Ombudsman prior to placing a loved one in a facility to:**

- Discuss the level of care that would benefit the resident.
- Check on the Ombudsman's experiences with the facility.
- Learn which facilities have specific services or amenities the resident will require.
- Request the "Directory of Licensed Facilities in Creek, Osage and Tulsa Counties."
- Discuss sources of payment including Medicare/Medicaid guideline.

## **After placing a person in a facility, an Ombudsman may be needed to:**

- Request information regarding any aspect of resident life.
- File a complaint or to discuss a concern.
- Discuss state and federal laws and regulations.
- Protest notice of an involuntary transfer or discharge.
- Discuss Advance Directives (Living Wills) and Do Not Resuscitate forms.
- Discuss the Living Choice Program.

**The INCOG Area Agency on Aging has two LTC Ombudsman Supervisors that serve specific areas in Creek, Osage, and Tulsa Counties:**

**Lesley Smiley (918) 359-1022 [lsmiley@incog.org](mailto:lsmiley@incog.org)**

**Bill Waggoner (918) 359-1021 [bwaggoner@incog.org](mailto:bwaggoner@incog.org)**

# WHAT IS A NURSING HOME?

Nursing Home Care Act  
Title 63 of the Oklahoma Statutes  
Section 1-1901 et. seq.

2001 Amendments

The nursing facility provides 24-hour skilled care and related services for residents who require medical or nursing care. These facilities are licensed under the Nursing Home Care Act, 63 O.S. Supp. 1998, Section 1-1901 et seq., and the Regulations for Licensure of Nursing and Specialized Facilities, OAC 310:675.

Nursing facilities are designed to provide long-term nursing care, or for persons convalescing from illness which are not appropriate for a hospital or available through home care programs or other alternatives. Besides providing 24-hour care, a room, meals, help with daily living, and activities daily are included. Residents have health problems which keep them from living on their own and may require daily medical attention. Nursing facilities are expected to provide a high quality of life and care for all residents.

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at [www.medicare.gov](http://www.medicare.gov), National Consumer Voice for Quality Long-Term Care at [info@theconsumervoice.org](mailto:info@theconsumervoice.org), AARP Nursing Home Resource at [www.aarp.org](http://www.aarp.org), and the Oklahoma Nursing Home Inspection Database and Nursing Facility Changes [www.health.state.ok](http://www.health.state.ok).

# NURSING HOME CHECKLIST

When trying to find a suitable nursing home a checklist can assist the consumer evaluate the nursing home that is visited. Use a checklist for each home you visit. It is recommended that the consumer visit two or three facilities if possible. When possible the person that is going to live in the facility should be involved in the process of finding the facility in which they want to live.

- Is the nursing home Medicare-certified?
- Is the facility Medicaid-certified?
- Does the facility have the level of care needed and is a bed available?
- Does the nursing home have special services if needed (e.g. dementia, ventilator)? Is a bed available?
- Is the nursing home located close enough for family and friends to visit?
- Are residents clean, appropriately dressed for the season or time of day, and well groomed?
- Is the nursing home free from overwhelming unpleasant odors?
- Does the nursing home appear to be clean and well-kept?
- Is the temperature in the facility comfortable for the residents?
- Are the noise levels in the dining room and other common areas comfortable?
- Is there a smoking room for residents to use?
- Are the furnishings sturdy, yet comfortable and attractive?
- May residents have personal belongings and/or furniture in their rooms?
- Are there policies and procedures to protect resident's possessions?
- Does the facility have quiet and private areas where residents can visit with friends and family?
- Are all common areas, resident rooms, and doorways designed for wheelchair use?
- Are nutritious night snacks available?
- Does the facility have a variety of activities for residents?
- Does the relationship between the staff and the residents appear to be caring, polite, and respectful?
- Do you hear staff knocking on the doors before entering a resident's room and refer to residents by name?
- Is the facilities annual State Health Department's Survey posted or in a notebook where you can read it

# WHAT IS A SKILLED NURSING FACILITY?

OBRA '87 (Omnibus Budget Reconciliation Act of 1987) amends the Medicare provisions of the Social Security Act, found at section 1819 of the Act. OBRA's Medicare requirements are also contained in the United States code, at volume 42, section 1395i-3.

As found in the Omnibus Budget Reconciliation Act of 1987 as amended through 1991  
1991 Medicare Requirements:  
1395i-3. Requirements for, and assuring quality of care in, skilled nursing facilities:

## **Skilled nursing facility defined**

(a) In this subchapter the term "skilled nursing facility" means an institution (or a distinct part of an institution) which-

(1) Is primarily engaged in providing to residents-

- (a) Skilled nursing care and related services for residents who require medical or nursing care,
- (b) Rehabilitation services for the rehabilitation of injured, disabled, or sick persons, and is not primarily for the care and treatment of mental diseases;

(2) Has in effect a transfer agreement (meeting the requirements of section 1395x(l) of this title) with one or more hospitals having agreements in effect under section 1395cc of this title and

(3) Meets the requirements for a skilled nursing facility described in subsections (b), (c), and (d) of this section

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at [www.medicare.gov](http://www.medicare.gov), National Consumer Voice for Quality Long-Term Care at [info@theconsumervoice.org](mailto:info@theconsumervoice.org), AARP Nursing Home Resource at [www.aarp.org](http://www.aarp.org), and Oklahoma Nursing Home Inspection Database and Nursing Facility Changes at [www.health.state.ok](http://www.health.state.ok)



Name/Addresses	Phone	Medicare/ Skilled Nursing	Medicaid	Licensed Beds	Other Information & Special Services
<b>Ambassador Manor NH7201</b> 1340 E. 61 <sup>st</sup> St. Tulsa, OK 74136 Adm: Cathy Wilson Ombudsman: Lesley Smiley	(918) 743-8978	YES	YES	171	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> </ul>
<b>Arbor Village NH1903</b> 310 W. Taft Sapulpa, OK 74066 Adm: Ernie Johnson, III Ombudsman: Lesley Smiley	(918) 244-6012	Yes	Yes	142	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> </ul>
<b>Barnsdall Nursing Home NH 5701</b> 411 S. 4 <sup>th</sup> Barnsdall, OK 74002 Mailing Address: P.O. Box 499 Barnsdall, OK 74002 Adm: Lades Gushee Ombudsman: Bill Waggoner	(918) 847-2572	Yes	Yes	40	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

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<b>Broken Arrow Nursing Home NH 7205</b> 424 N. Date Broken Arrow, OK 74012 Adm: Paulie Cooper Pourman Ombudsman: Bill Waggoner	(918) 251-5343	No	Yes	101	<ul style="list-style-type: none"> <li>• Respite care minimum 10 days</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Smoke-free building</li> </ul>
<b>Cedarcrest Care Center NH 7224</b> 1306 E. College Broken Arrow, Ok 74012 Adm: Jackye Owen Ombudsman: Bill Waggoner	(918) 251-3200	Yes	Yes	80	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> </ul>
<b>Cimarron Pointe Care Center NH 1907</b> 404 E. Cimarron Mannford, OK 74044 Mailing Address: P.O.Box 1300 Mannford, OK 74044 Adm: John Matye Ombudsman: Lesley Smiley	(918) 865-7701	Yes	Yes	92	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

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<b>Colonial Manor Nursing Home NH 7208</b> 1815 E. Skelly Dr. Tulsa, OK 74105 Adm: Bob Pope Ombudsman: Lesley Smiley	(918) 743-7838	Yes	Yes	120	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Gracewood Health &amp; Rehab NH7229</b> 6201 E. 36 <sup>th</sup> St. Tulsa, OK 74135 Adm: Sandra Kayl Ombudsman: Bill Waggoner	(918) 622-3430	Yes	Yes	121	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Drumright Nursing Home NH 1901</b> 701 N. Bristow Drumright, OK 74030 Mailing Address P.O. Box 1217 Drumright, OK 7030 Adm: Brittany Rinke Ombudsman: Lesley Smiley	(918) 352-3249	Yes	Yes	133	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Resident's smoking room</li> </ul>

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<b>Evergreen Care Center Baptist Village of Owasso CC7206</b> 12600 E. 73 <sup>rd</sup> St. N. Owasso, OK 74055 Adm: Mitzi Epperson Ombudsman: Bill Waggoner	(918) 272-8007	Yes	Yes	120	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Fairfax Manor NH5702</b> 701 W. Taft Fairfax, OK 74637 Mailing Address P.O. Box 248 Fairfax, OK 74637 Adm: Debra Fehrenbach Ombudsman: Lesley Smiley	(918) 642-3234	Yes	Yes	60	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Smoke-free building</li> </ul>
<b>Forest Hills Health Care Center NH7244</b> 4300 W. Houston Broken Arrow, OK 74012 Adm: Adam Bectold Ombudsman: Bill Waggoner	(918) 254-5000	Yes	No	159	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Demenita</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Smoke-free building</li> </ul>

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<b>Franciscan Villa CC7202</b> 17110 E. 51 <sup>st</sup> St. Broken Arrow, OK 74012 Adm: Susan Crimmins Ombudsman: Bill Waggoner	(918) 355-1596	Yes	Yes	80	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Hospice available</li> <li>• Veteran Approved</li> <li>• PT, OT, ST Rehab</li> <li>• Smoke-free building</li> </ul>
<b>Gardens (The) NH1906</b> 1165 Brenner Rd. Sapulpa, OK 74066 Adm: Valerie Bomar Ombudsman: Lesley Smiley	(918) 224-0600	Yes	Yes	80	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Glennwood Healthcare NH 7233</b> 1700 E. 141 <sup>st</sup> St. Glenpool, OK 74033 Adm: Colin Coburn Ombudsman: Bill Waggoner	(918) 291-4230	Yes	Yes	119	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

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<b>Grace Living Center NH 7202</b> 711 N. 5 <sup>th</sup> Jenks, OK 74037 Adm: Tim Potieger Ombudsman: Bill Waggoner	(918) 299-8508	Yes	Yes	187	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Hospice available</li> <li>• Veteran approved</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> <li>• Eden Alternative Project</li> </ul>
<b>Green Country Care Center NH 7204</b> 3601 N. Columbia Tulsa, OK 74110 Adm: Joanna Birkenholtz Ombudsman: Bill Waggoner	(918) 428-3600	Yes	Yes	114	<ul style="list-style-type: none"> <li>• Advantage Respite Care</li> <li>• Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Inverness Village CC1902</b> 3800 W. 71 <sup>st</sup> Street Tulsa, OK 74132 Adm: Steven Walkingstick Ombudsman: Lesley Smiley	(918) 481-9988	Yes	No	44	<ul style="list-style-type: none"> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

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<b>Leisure Village NH7216</b> 2154 S. 85 <sup>th</sup> E. Ave. Tulsa, OK 74129 Adm: Dwayne Hill Ombudsman: Lesley Smiley	(918) 622-4747	Yes	Yes	117	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>ManorCare Health Services NH 7210</b> 2425 S. Memorial Dr. Tulsa, OK 74129 Adm: Melissa Bettis Ombudsman: Lesley Smiley	(918) 628-0932	Yes	Yes	118	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>MapleWood Care Center NH7226</b> 6202 E. 61 <sup>ST</sup> St. Tulsa, OK 74136 Adm: Danna Wise Ombudsman: Bill Waggoner	(918) 494-8830	Yes	Yes	149	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• Veteran Approved</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

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<b>Montereau Health Centers at Montereau CC7204</b> 6800 S. Granite Ave. Tulsa, OK 74136 Adm: Tammy Brown Ombudsman: Lesley Smiley	(918) 371-2545	Yes	Yes	119	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>North County Center for Nursing NH7207</b> 2300 W. Broadway Collinsville, OK 74021 Adm: Rebecca Murray Ombudsman: Bill Waggoner	(918) 371-2545	Yes	Yes	119	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• Veteran Approved</li> <li>• PT, OT, ST, Rehab</li> <li>• Advantage Program</li> <li>• Smoke-free building</li> </ul>
<b>Oklahoma Methodist Manor NH7218</b> 4134 E 31 <sup>st</sup> St. Tulsa, OK 74135 Adm: Matt Lloyd Ombudsman: Lesley Smiley	(918) 743-2565	Yes	Yes	84	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>



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<b>Parks Edge Nursing and Rehab NH 7219</b> 5115 E. 51 <sup>st</sup> St. Tulsa, OK 74135 Adm: Debbie Inks Ombudsman: Lesley Smiley	(918) 627-5238	Yes	Yes	126	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Pawhuska Nursing Home NH 5704</b> 1228 S. Pecan Pawhuska, OK 74056 Adm: Debra Fehrenbach Ombudsman: Lesley Smiley	(918) 287-3940	Yes	Yes	80	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT,OT,ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Rainbow Health Care Center CC 1901</b> 111 E. Washington Bristow, OK 74010 Adm: Derek Quinton Ombudsman: Lesley Smiley	(918) 367-2246	Yes	Yes	106	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> </ul>

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<b>Ranch Terrace NH 1905</b> 1310 E. Cleveland Sapulpa, OK 74066 Adm: Crystal Isbell Ombudsman: Lesley Smiley	(918) 224-2578	No	Yes	85	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Resident's smoking room</li> </ul>
<b>Saint Simeon's Health Center CC 7205</b> 3701 M. L. K., Jr. Blvd. Tulsa, OK 74106 Adm: Chris Gruszecki Ombudsman: Lesley Smiley	(918) 425-3583	Yes	No	109	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT,OT,ST Rehab</li> <li>• Alzheimer's Unit</li> </ul>
<b>Sand Springs Nursing and Rehabilitation Center NH 7217</b> 1025 N. Adams Rd. Sand Springs, OK 74063 Adm: Brandi Wyatt Ombudsman: Lesley Smiley	(918) 245-5908	Yes	Yes	213	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Resident's smoking room</li> <li>• Respite Care</li> </ul>

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<b>Senior Suites NH 7214</b> 3501 W. Washington St. Broken Arrow, OK 74012 Interim Adm: Merrideth Martin Ombudsman: Bill Waggoner	(918) 250-5405	Yes	Yes	52	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Sequoyah Pointe NH 7242</b> 8515 N. 123 <sup>rd</sup> E. Ave. Owasso, OK 74055 Adm: David Carey Ombudsman: Bill Waggoner	(918) 272-5151	Yes	Yes	92	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> </ul>
<b>Sherwood Manor NH 7225</b> 2416 W. 51 <sup>st</sup> S. Tulsa, OK 74107 Adm: Paul Call Ombudsman: Lesley Smiley	(918) 446-4284	Yes	Yes	102	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Resident's smoking room</li> </ul>

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<b>Skiatook Nursing Home NH5705</b> 318 S. Cherry Skiatook, OK 74070 Adm: Melissa Johnson Ombudsman: Bill Waggoner	(918) 396-2149	Yes	Yes	70	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> </ul>
<b>Southern Hills NH 7227</b> 5170 S. Vandalia Tulsa, OK 74135 Adm: Danielle Sachetti Ombudsman: Bill Waggoner	(918) 496-3963	Yes	Yes	118	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> </ul>
<b>The Cottage Extended Care NH 7253</b> 2552 E. 21 <sup>st</sup> St. Tulsa, OK 74114 Adm. Torre Mackey Ombudsman: Bill Waggoner	(918) 742-7080	Yes	Yes		<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Smoke-free building</li> </ul>

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<b>The Highlands at Owasso NH 7259</b> 10098 N. 123 <sup>rd</sup> E. Ave Owasso, OK 74055 Adm: Emile Fowler Ombudsman: Bill Waggoner	(918) 928-4800	Yes	Yes	105	<ul style="list-style-type: none"> <li>• Safe Room</li> <li>• Van Transportation</li> <li>• Rehab</li> </ul>
<b>Tulsa Jewish Retirement &amp; Health Care Center</b> CC7203 2025 E. 71 <sup>st</sup> St. Tulsa, OK 74136 Adm: Joanie Ackerman Ombudsman: Bill Waggoner	(918) 496-8333	Yes	Yes	50	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Tulsa Nursing Center NH 7230</b> 10912 E. 14 <sup>th</sup> St Tulsa, OK 74128 Adm: Tonya Maness Ombudsman: Bill Waggoner	(918) 438-2440	Yes	Yes	104	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> </ul>
<b>The Villages at Southern Hills CC7207</b> 5721 S. Lewis Ave. Tulsa, OK 74105 Adm: Lee Sudbeck Ombudsman: Bill Waggoner	(918) 447-4667	Yes	No	100	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured &amp; Scheduled Exits</li> <li>• Scheduled Transportation</li> <li>• Lifetime Wellness</li> <li>• Smoke-free Campus</li> </ul>

Name/Addresses	Phone	Medicare/ Skilled Nursing	Medicaid	Licensed Beds	Other Information & Special Services
<b>University Village Health Care Center NH 7231</b> 8555 S. Lewis Tulsa, OK 74137 Adm: Tammy Dawes Ombudsman: Lesley Smiley	(918) 299-2661	Yes	Yes	80	<ul style="list-style-type: none"> <li>• Parkinson's program</li> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Smoke-free building</li> </ul>
<b>Village Health Care Center NH 7228</b> 1709 S. Main Broken Arrow, OK 74012 Adm: LaDonna Ross Ombudsman: Bill Waggoner	(918) 251-2626	Yes	Yes	80	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Wildwood Care Center NH 7209</b> 3333 E. 28 <sup>th</sup> St. Tulsa, OK 74114 Adm: Richard Bartlett Ombudsman: Lesley Smiley	(918) 747-8008	Yes	Yes	56	<ul style="list-style-type: none"> <li>• Dementia accepted</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> </ul>

# CONTINUUM OF CARE

## WHAT IS A CONTINUUM OF CARE FACILITY?

Continuum of Care and Assisted Living  
66 O.S. Supp. 1998, Section 1-890.1 et qes., and the  
Continuum of Care and Assisted Living Rules,  
OAC 310:663

“Continuum of care facility” means a home, establishment or institution providing nursing facility services as defined in Section 1-1902 of Title 63 of the Oklahoma Statutes and one or both of the following:

(A)assisted living center services as defined in the Continuum of Care and Assisted Living Act; and

(B)adult day care center services as defined in Section1-872 of Title 63 of the Oklahoma Statutes 63: I-890.2.4}.

Continuum of care facilities gives the consumer a choice of settings that can be adjusted to meet their needs and capabilities. When living in a continuum of care residents might not have to be discharged based on short-term variations in their health status or ability to ambulate. This type of facility combines the services of a nursing home with an assisted living center or an adult day care center.

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at [www.medicare.gov](http://www.medicare.gov), National Consumer Voice for Quality Long-Term Care at [info@theconsumervoice.org](mailto:info@theconsumervoice.org), AARP Nursing Home Resource at [www.aarp.org](http://www.aarp.org), and Oklahoma Nursing Home Inspection Database and Nursing Facility Changes at [www.health.state.ok](http://www.health.state.ok) .



Name/Addresses	Phone	Medicare/ Skilled Nursing	Medicaid	Licensed Beds	Other Information & Special Services
<b>Evergreen Care Center Baptist Village of Owasso CC7206</b> 12600 E. 73 <sup>rd</sup> St. N. Owasso, OK 74055 Adm: Mitzi Epperson Ombudsman: Bill Waggoner	(918) 272-8007	Yes	Yes	120	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Franciscan Villa CC 7202</b> 17110 E. 51 <sup>st</sup> St Broken Arrow, OK 74012 Adm: Susan Crimmins Ombudsman: Bill Waggoner	(918) 355-1596	No	Yes	165	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Veteran Approved</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Smoke-free building</li> </ul>
<b>Inverness Village CC 1902</b> 3800 W. 71 <sup>st</sup> St. Tulsa, OK 74132 Adm: Steven Walkingstick Ombudsman: Lesley Smiley	(918) 481-9988	Yes	No	135	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

Name/Addresses	Phone	Medicare/ Skilled Nursing	Medicaid	Licensed Beds	Other Information & Special Services
<b>Monterea Health Centers At Montereau CC 7204</b> 6800 S. Granite Ave. Tulsa, OK 74136 Adm: Tammy Brown Ombudsman: Lesley Smiley	(918) 491-5288	Yes	No	194	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>
<b>Rainbow Health Care Center CC 1901</b> 111 E. Washington Mailing: P.O. Box 1219 Bristow, OK 74010 Adm: Derek Quinton Ombudsman: Lesley Smiley	(918) 367-2246	Yes	Yes	106	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Separate unit for Alzheimer's/Dementia</li> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Resident's smoking room</li> </ul>
<b>Saint Simeon's Alzheimer's Center CC 7205</b> 3701 M. L. K., Jr. Blvd. Tulsa, OK 74106 Adm: Chris Gruszecki Ombudsman: Lesley Smiley	(918) 425-3583	Yes	No	55	<ul style="list-style-type: none"> <li>• Respite care</li> <li>• Hospice available</li> <li>• Veteran Approved</li> <li>• PT, OT, ST Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

Name/Addresses	Phone	Medicare/ Skilled Nursing	Medicaid	Licensed Beds	Other Information & Special Services
<b>The Villages at Southern Hills</b> <b>CC7207</b> 5721 S. Lewis Ave. Tulsa, OK 74105 Adm: Lee Sudbeck Ombudsman: Bill Waggoner	(918) 447-4667	Yes	No	100	<ul style="list-style-type: none"> <li>• Respite Care</li> <li>• Hospice available</li> <li>• PT, OT, ST Rehab</li> <li>• Secured &amp; Scheduled Exits</li> <li>• Scheduled Transportation</li> <li>• Lifetime Wellness</li> <li>• Smoke-free Campus</li> </ul>
<b>Tulsa Jewish Retirement &amp; Health Care Center</b> <b>CC 7203</b> 2025 E 71 <sup>st</sup> St. Tulsa, OK 74136 Adm: James Jakubovitz Ombudsman: Bill Waggoner	(918) 496-8333	No	No	111	<ul style="list-style-type: none"> <li>• Hospice available</li> <li>• PT, OT, ST, Rehab</li> <li>• Secured exits</li> <li>• Smoke-free building</li> </ul>

# **ASSISTED LIVING**

# WHAT IS AN ASSISTED LIVING FACILITY?

Title 310. Oklahoma State Department of Health  
Chapter 663. Continuum of Care and Assisted Living

Assisted living means any home or establishment offering, coordinating or providing services to two or more persons who: are domiciled therein; are unrelated to the operator; by choice or functional impairments, need assistance with personal care or nursing supervision; may need intermittent or unscheduled nursing care; may need medication assistance; and may need assistance with the transfer and/ambulation as defined in Section 310:663-1-2 of the Oklahoma statutes. {63:1-890.1.1}

Costs vary with the residence, unit size, and the types of services needed by the residents. Medicaid does not cover costs of assisted living facilities. Also, pay close attention to contracts or agreements as they differ from facility to facility. What Types of Services are offered in Assisted Living facilities?

- Three meals a day in a common dining Area
- Housekeeping services
- Transportation
- Assistance with Activities of Daily living-eating, bathing, dressing, toileting and mobility
- 24 hour security and staff availability
- Medication management
- Emergency call systems for each resident's unit
- Social and recreational activities
- Personal laundry services

For more on Assisted Living in Oklahoma contact the Oklahoma Assisted Living Association at [www.OKALA.org](http://www.OKALA.org) or by calling 405-235-5000 or contact the Assisted Living Federation of America at [www.alfa.org](http://www.alfa.org)

# ASSISTED LIVING FACILITY CHECKLIST

Costs vary with the residence, unit size, and the types of services needed by the residents. Medicaid does not cover costs of assisted living facilities. Also, pay close attention to contracts or agreements as they differ from facility to facility. The following is a consumer checklist of important services, amenities and accommodations in assisted living communities. Every community is unique. Each provider should have copies of their resident contract outlining, at a minimum, services, prices, extra charges, admission and discharge criteria.

Consider the following as you assess an assisted living residence:

- Did you receive a warm greeting from staff welcoming you to the residence?
- Do residents socialize with each other and appear happy and comfortable?
- Is a contractual agreement available that discloses healthcare and supportive services, all fees, as well as Admission and discharge provisions?
- Are additional services available if the resident's needs change?
- Are there different costs for various levels or categories of services?
- Is there evidence of an organized activities program, such as a posted daily schedule, events in progress, reading materials, visitors, etc?
- Are there set time for meals? If so, when are they?
- Are residents able to bring their own furnishings for their unit? What is provided? May residents decorate their own units?
- Is the residence clean, free of odors and appropriately heated/cooled?
- To what extent are medical services available and how are these services provided?
- Can the residence provide a list of services available?
- Does the residence provide housekeeping and/or personal laundry and linen services in the resident's units?
- Does the residence provide transportation to doctor's offices, shopping and other activities desired by residents?
- Are there various sizes and types of units available?

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Aberdeen Heights</b> 7220 S. Yale Tulsa, OK 74136 Ombudsman: Lesley Smiley	AL 7201	(918) 496-0123	120	Adm: Anita Blatnick
<b>Ambassador Courtyard</b> 1380 E 61 <sup>st</sup> Tulsa, OK 74136 Ombudsman: Lesley Smiley	AL 7210	(918) 743-7887	75	Adm: Crosby Caughron
<b>Assisted Living of Broken Arrow Canoe Brook</b> 2621 S. Elm Place Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	AL 7262	(918) 451-9626	45	Adm: Treva Williams
<b>Autumn Leaves of Tulsa</b> 7807 S. Mingo Rd. Tulsa, OK 74133 Ombudsman: Bill Waggoner	AL 7238	(918) 249-1300	46	Adm: Kim McLaughlin
<b>Brookdale at 71<sup>st</sup> &amp; Sheridan</b> 6022 E. 71 <sup>st</sup> St. Tulsa, OK 74136 Ombudsman: Bill Waggoner	AL 7206	(918) 494-4011	51	Adm: Sue Beard

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Brookdale at Cedar Ridge</b> 10107 S. Garnett Broken Arrow, OK 74011 Ombudsman: Bill Waggoner	AL 7256	(918) 252-0590	74	Adm: Delaine Masterson Tammy Richards  <i>Memory Unit</i>
<b>Brookdale of Tulsa Midtown</b> 5211 S. Lewis Tulsa, OK 74105 Ombudsman: Bill Waggoner	AL 721	(918) 743-2700	120	Adm: Crystal Huff-Jones  <i>Memory Unit</i>
<b>Brookdale of Owasso</b> 12807 E. 86 <sup>th</sup> Pl. N. Owasso, OK 74055 Ombudsman: Bill Waggoner	AL 7207	(918) 272-0202	43	Adm: Beth Henson
<b>Brookdale of Tulsa South</b> 8231 S. Mingo Rd. Tulsa, OK 74133 Ombudsman: Bill Waggoner	AL7205	(918) 461-1100	43	Adm: Kari Deckard
<b>Brookdale of Broken Arrow</b> 4011 S. Aspen Broken Arrow, OK 74011 Ombudsman: Bill Waggoner	AL 7204	(918) 451-1987	44	Adm: Kari Willard



Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Comprehensive Community Rehab Services</b> 10018 E. 29 <sup>th</sup> St. Tulsa, OK 74129 Ombudsman: Lesley Smiley	AL 7219	(918) 936-7355	15	Adm: Elisa Phillips
<b>Covenant Place Of Tulsa</b> 7300 East 121 <sup>st</sup> Place South Bixby, OK 74008 Ombudsman: Lesley Smiley	AL 7264	(918) 970-4430	68	Adm: Rickey Garrett Lee
<b>Forest Hills Assisted Living</b> 4303 W. Houston Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	AI 7211	(918) 250-1700 254-5000	42	Adm: Derrick Quinton
<b>Franciscan Villa Assisted Living</b> 17110 E. 51 <sup>st</sup> S. Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	CC7202	(918) 355-1596	85	Adm: Susan Crimmins
<b>Green Tree at Sand Springs</b> 4402 S. 129 W. Ave. Sand Springs, OK 74063 Ombudsman: Lesley Smiley	A7228	(918) 246-8733	68	Adm: Rochelle Williams  <i>Memory Unit</i>

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Heatheridge Assisted Living</b> 2130 S. 85 <sup>th</sup> E. Ave Tulsa, OK 74129 Ombudsman: Lesley Smiley	AL 7203	(918) 622-9191	29	Adm: Dinah Donely
<b>Heritage Point of Tulsa AL7266</b> 9494 E 101 <sup>st</sup> Street Tulsa, OK 74133 Adm: Deborah Lovess Ombudsman: Lesley Smiley	(918) 940-1800	(918) 940- 1800	57	Adm: Deborah Loveless :
<b>Homestead of Owasso</b> 14701 E. 86 <sup>th</sup> Street N, Owasso, OK 74055 Ombudsman: Bill Waggoner	AL 7225	(918) 376-2226	60	Adm: Pam Harper
<b>Inverness Village Assisted Living</b> 3800 W. 71 <sup>st</sup> Street S. Tulsa, OK 74132 Ombudsman: Lesley Smiley	CC1902	(918) 481-9988	47	Adm: Steven Walkingstick  <i>Memory Unit</i>
<b>Legend at Mingo Road</b> 7902 S. Mingo Rd. Tulsa, OK 74133 Ombudsman: Bill Waggoner	Al 7261	(918) 893-3500	85	Adm: Susan Haws  <i>Memory Unit</i>

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Living Rose Christian Assisted Living Home</b> 1108 North Fern Ave Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	AL 7260	(918) 851-7906	5	Adm: Tammy Spinazzola
<b>Mimosa Assisted Living Baptist Village Owasso</b> 7310 N. 127th E. Ave Owasso, OK 74055 Ombudsman: Bill Waggoner	CC7206	(918) 272-8007	65	Adm: Paula Poteet
<b>Montereau in Warren Woods</b> 6800 S. Granite Tulsa OK 74136 Ombudsman: Lesley Smiley	CC7204	(918) 491-5288	90	Adm: Tammy Brown
<b>North County</b> 523 N. 22 <sup>nd</sup> St. Collinsville, OK 74021 Ombudsman: Bill Waggoner	AL 7218	(918) 371-2545	35	Adm: Rebecca Murray
<b>Legend at 71<sup>st</sup> Street</b> 701 West 71 <sup>st</sup> Street South Tulsa, OK 74133 Ombudsman: Lesley Smiley	AL 1103	(918) 588-3600	95	Adm: Tracy Montovani  <i>Memory Unit</i>

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Oklahoma Methodist Manor, Inc.</b> 4134 E. 31 <sup>st</sup> Street Tulsa, OK 74135 Ombudsman: Lesley Smiley	AL7226	(918) 743-2565	50	Adm: Jacob Will
<b>Prairie House Assisted Living and Memory Care</b> <b>AL7241</b> 2450 N Stone Ridge Dr Broken Arrow, OK 74012 Adm: Deborah Covert Ombudsman: Bill Waggoner	AL 7241	(918)249- 8000	159	Adm: Deborah Cavert
<b>Oxford Glen</b> 11113 E. 103 <sup>rd</sup> St. North Owasso, OK 74055 Ombudsman: Bill Waggoner	AL 7239	(918) 376-1283	42	Adm: Lisa Truett
<b>Rainbow Assisted Living</b> 111 E. Washington Bristow, OK 74010 Ombudsman: Lesley Smiley	CC7205	(918) 367-6500	20	Adm: Derek Quinton

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Saint Simeon's Assisted Living</b> 3701 Martin Luther King, Jr. Blvd. Tulsa, OK 74106 Ombudsman: Lesley Smiley	CC 7205	(918) 425-3583	88	Adm: Chris Gruszeckii
<b>Sand Plum</b> 9999 E. 121 <sup>st</sup> Bixby, OK 74008 Ombudsman: Lesley Smiley	AL 7229	(918) 369-7100	100	Adm: Tim Stimson
<b>Senior Star at the Arbors</b> 10201 S. Yale Tulsa, OK 74137 Ombudsman: Lesley Smiley	AL 7215	(918) 298-7799	25	Adm: Travis Rice
<b>Southern Plains</b> 7210 S. Yale Ave. Tulsa, OK 74136 Ombudsman: Lesley Smiley	AL 7258	(918) 591-2525	68	Adm: Zack Henson  <i>Memory Facility</i>

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>The Neighborhoods at Baptist Village</b> 2801 N. Birch Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	AL 7259	(918) 355-0099	48	Adm: Arvella McCollom  <i>Memory Unit</i>
<b>The Parke</b> 7821 E. 76 <sup>th</sup> Street Tulsa, OK 74133 Ombudsman: Bill Waggoner	AL7208	(918) 249-1262	70	Adm: Debbie Marty
<b>The Villages at Southern Hills</b> 5721 S. Lewis Ave. Tulsa, OK 74105 Ombudsman: Bill Waggoner	CC7207	(918) 447-6447	100	Adm: Kim McLaughlin
<b>Tulsa Jewish Retirement &amp; Health Center</b> 2025 E 72nd Tulsa, OK 74136 Ombudsman: Bill Waggoner	CC 7203	(918) 496-8333	61	Adm: James Jakubovitz
<b>University Village Assisted Living</b> 8555 S. Lewis Tulsa, OK 74137 Ombudsman: Lesley Smiley	AL 7214	(918) 299-2661	100	Adm: Sue Looney

# Residential Care

# WHAT IS A RESIDENTIAL CARE FACILITY?

Nursing Home Care Act  
Title 63 of the Oklahoma Statutes  
Section 1-1901 et. Seq.  
with 2001 Amendment  
63-1-1902. Definitions.

“Residential care home” means any home, establishment, or institution licenses pursuant to the provisions of the Residential Care Act other than a hotel, motel, fraternity or sorority house, or college or university dormitory, which offers or provides residential accommodations, food service, and supportive assistance to any of its residents or houses any resident requiring supportive assistance. The residents shall be persons who are ambulatory and essentially capable of managing their own affairs, but who do not routinely require nursing care; provided, the term “residential care home” shall not mean a hotel, motel, Fraternity or sorority house, or college or university dormitory, if the facility operates in a manner customary to its description and does not house any person who requires supportive assistance from the facility in order to meet an adequate level of daily living;

A residential care home may provide assistance with meals, dressing, bathing, and other personal needs, and it may assist in the Administration of medications. However, it cannot provide medical care. Residents need to be ambulatory. Some residential care homes are located in large facilities while others are in small homes. Medicaid does not pay for a people to live in residential care facilities.

For more information check the following web sites: Nursing Home Compare and State Health Department Survey Information at [www.medicare.gov](http://www.medicare.gov), National Consumer Voice for Quality Long-Term Care at [info@theconsumervoice.org](mailto:info@theconsumervoice.org), AARP Nursing Home Resource at [www.aarp.org](http://www.aarp.org), and Oklahoma Nursing Home Inspection Database and Nursing Facility Changes at <http://www.ok.gov/health/> Click on “Online Services; Long Term Care Inspection Surveys”



Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>A Brighter Life</b> 2708 S. Hemlock Ave. Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	RC 7276	(918) 378-5686	6	Adm: Patti Burze
<b>Country Club of Woodland Hills</b> 6333 S 91 <sup>st</sup> E. Ave Tulsa, OK 74133 Ombudsman: Bill Waggoner	RC 7208	(918) 252-5451	43	Adm: Karin Knight
<b>Harvest Homes # 1</b> 7028 S. Harvard Tulsa, OK 74136 Ombudsman: Bill Waggoner	RC 7259	(918) 495-1199	6	Adm: Gale McElroy
<b>Harvest Home # 2</b> 3215 E. 71 <sup>st</sup> Tulsa, OK 74136 Ombudsman: Bill Waggoner	RC 7259	(918) 495-1199	6	Adm: Gale McElroy
<b>Heatheridge Living Center</b> 2130 S. 85 <sup>th</sup> E. Ave. Tulsa, OK 74129 Ombudsman: Lesley Smiley	RC 7215	(918) 622-9191	155	Adm: Dinah Donely

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>New Directions</b> 3700 S. Sycamore Ave. Broken Arrow, OK 74011 Ombudsman: Bill Waggoner	RC 7264	(918) 451-6848	6	Amd: Debra Brown
<b>Sarah's Residential Care</b> 1571 E. 53 <sup>rd</sup> St. N. Tulsa, OK 74126 Ombudsman: Lesley Smiley	RC 7262	(918) 428-0848	5	Adm: Elaine McDondle
<b>Trusted Kare</b> 5709 S. 66 <sup>th</sup> E. Ave. Tulsa, OK 74145 Ombudsman: Lesley Smiley	RC 7243	(918) 499-2379	6	Adm: Mary McNeill

# **INTERMEDIATE CARE FOR INDIVIDUALS WITH DISABILITIES (ICFID)**

# WHAT IS AN INTERMEDIATE CARE FACILITY FOR INDIVIDUALS WITH DISABILITIES (ICFID)

Title 310. Oklahoma State Department of Health: Chapter 675. Nursing and Specialized Facilities  
Subchapter 11. Intermediate Care Facilities for Individuals with Disabilities 16 beds and less (ICF/MR-16)  
310:675-11-1. Scope

This Subchapter is applicable to small facilities serving the mentally retarded which provide residential accommodations and transitional living training to aid residents in adapting to live in the general society. Resident accommodations are limited to not more than 16 residents, plus any required “live-in” staff. Facilities qualifying under this subsection shall be exempt from other subsections of this Chapter, except as may be specifically referenced in this subsection. In addition to these requirements, all facilities must meet the provisions of the Nursing Home Care Act.

ICFID (Intermediate Care Facilities for Individuals with Disabilities) is a specialized facility providing health care or habilitation services to individuals with mental retardation or developmental disabilities.

“A specialized facility is any home, establishment or institution that offers or provides inpatient long-term care services on a 24 hour basis to a limited category of persons requiring such services, including but not limited to a facility providing health or habilitation services for persons who have mental retardation or developmental disabilities.”

You can find the definition of specialized facility in the Nursing Home Care Act and also in CODE policy. ICFID is not defined within those acts but the purpose of the directory the specialized facility is applicable.

For more information regarding ICFID facilities, please go to  
[http://www.cms.gov/manuals/downloads/som107ap\\_j\\_intermcare.pdf](http://www.cms.gov/manuals/downloads/som107ap_j_intermcare.pdf)

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Gatesway Foundation, Inc.</b> 1217 E. College Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	NH 7212	(918) 259-1445	69	Adm: Dawn Murphy
<b>Gatesway Foundation, Inc. II</b> 1217 E. College Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	NH 7236	(918) 258-3900	16	Adm: Dawn Murphy
<b>Gatesway Foundation, INC. III</b> 1401 E. College Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	NH 7252	(918) 258-3900	3	Adm: Dawn Murphy
<b>Gatesway Foundation, Inc IV</b> 1301 E. Ray Miller Jr. Loop Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	NH 7257	(918) 258-3900	8	Adm: Dawn Murphy
<b>Gatesway Foundation, INC. V</b> 1305 E Ray Miller Jr. Loop Broken Arrow, OK 74012 Ombudsman: Bill Waggoner	NH 7258	(918) 258-3900	8	Adm: Dawn Murphy

Name/Addresses	CODE	Phone	Number of Beds	ADMINISTRATOR/COMMENTS
<b>Gatesway Residential Alternative # 1</b> 7504 S. 82 <sup>nd</sup> E. Ave. Tulsa, OK 74133 Ombudsman: Bill Waggoner	NH 7248	(918) 258-3900	6	Adm: Dawn Murphey
<b>Gatesway Residential Alternative # 2</b> 7208 S. Erie St. Tulsa, OK 74136 Ombudsman: Bill Waggoner	NH 7249	(918) 258-3900	6	Adm: Dawn Murphey
<b>Woodland Park Home</b> 5707 S. Memorial Tulsa, OK 74145 Ombudsman: Lesley Smiley	NH 7232	(918) 252-2521	101	Adm: Jose Garcia

## RESOURCE PAGE

Nursing Home Compare and Oklahoma State Health Department Survey Information:  
[www.medicare.gov](http://www.medicare.gov). Click on the “Facilities and Doctors” tab to compare nursing homes.

Oklahoma Nursing Home Inspection: [www.ok.gov/health](http://www.ok.gov/health). Under “Online Services” click on “Long Term Care Inspection Surveys” and select the type of facility you would like to research

National Consumer Voice for Quality Long-Term Care (formerly National Citizen’s Coalition for Nursing Home Reform, NCCHR): [www.theconsumervoice.org](http://www.theconsumervoice.org)

Oklahoma Department of Human Services (DHS) [www.okdhs.org](http://www.okdhs.org)  
OKDHS Aging Services <http://www.okdhs.org/programsandservices/aging/default.htm>  
OKDHS Aging Services Long-Term Care Ombudsman  
<http://www.okdhs.org/programsandservices/aging/ltc/>

INCOG Area Agency on Aging [www.incog.org](http://www.incog.org) Phone: 918.584.7526  
*State Wide Senior Info-Line* 1.800.211.2116

Alzheimer’s Association: [www.alz.org/Oklahoma](http://www.alz.org/Oklahoma)

For more on Assisted Living in Oklahoma contact the Oklahoma Assisted Living Association  
[www.OKALA.org](http://www.OKALA.org), 405.235.5000 or contact the Assisted Living Federation of America at [www.alfa.org](http://www.alfa.org).

Oklahoma State Department of Health Nursing Home Compliant Hotline 1-800-747-8419 or  
Email [LTCcomplaint@health.ok.gov](mailto:LTCcomplaint@health.ok.gov)